

# VOLUNTEER ANNUAL REPORT 2014



2,400+ VOLUNTEERS MAKE A  
DIFFERENCE IN THE COMMUNITY.

Moving into its **third decade of service** to the City of Plymouth, the Volunteer Services program strives to remain nimble in order to respond to needs that arise and new skills that volunteers have to offer.

It's hard to measure the impact of volunteers, but it's easy to feel the difference they make.



[WWW.PLYMOUTHMN.GOV](http://WWW.PLYMOUTHMN.GOV)

# VOLUNTEER ANNUAL REPORT 2014

<b>Another Big Year!</b>	<ul style="list-style-type: none"> <li>• 28,765 hours</li> <li>• 2,452 volunteers – a record number! Many volunteers participated in more than one department and/or program.</li> </ul>
<b>Value to the City</b>	<ul style="list-style-type: none"> <li>• Volunteer hours are valued at \$648,656 of contributions in kind.</li> <li>• The number of hours contributed is equivalent to 13.8 FTE.</li> </ul>
<b>By the Numbers</b>	<ul style="list-style-type: none"> <li>• 364 individuals made initial contact with the Volunteer Services office.</li> <li>• 118 applications were received.</li> <li>• 62 potential candidates were interviewed for regular or short-term positions.</li> <li>• 100 requests for volunteers beyond major special events were received.</li> </ul>
<b>New Volunteer Tasks This Year</b>	<ul style="list-style-type: none"> <li>• Assisted with the Destination Imagination program.</li> <li>• Analyzed Fire department goals, process improvement and annual report.</li> <li>• Created environmental art pieces to promote programs in elementary schools.</li> <li>• Requested donations for Yard &amp; Garden door prizes.</li> <li>• Custom designed and built an absentee ballot cabinet.</li> <li>• Sorted and inventoried electrical supplies and park and trail signs.</li> <li>• Updated easement plans using GIS.</li> <li>• Applied stain to historic Gilfillan Cabin at Parkers Lake.</li> <li>• Created Excel spreadsheets for budget planning.</li> <li>• Assisted beginning ice skaters during skate school.</li> <li>• Updated the City Emergency Management Resource Manual.</li> </ul>
<b>Special Events</b>	<ul style="list-style-type: none"> <li>• 48 volunteer-supported city events, providing front line customer service</li> <li>• 914 event shifts</li> <li>• 45,000+ participants impacted by volunteer interactions</li> </ul>
<b>Plantings and Outdoor Maintenance Projects</b>	<ul style="list-style-type: none"> <li>• 434 volunteers assisted with plantings and outdoor maintenance projects.</li> <li>• 255 volunteers removed buckthorn from 5 city parks, trails and playfields.</li> </ul>
<b>Who are our Volunteers?</b>	<ul style="list-style-type: none"> <li>• 87% are Plymouth residents.</li> <li>• Volunteers reside in 32 different cities.</li> <li>• 26% teens, 52% adults and 22% seniors</li> <li>• An equal number of women (50%) and men (50%) volunteered.</li> <li>• 48 community groups participated.</li> <li>• 7 Boy Scouts completed Eagle Scout projects in the parks.</li> <li>• 550 families adopted fire hydrants.</li> <li>• 160 neighborhoods coordinated Night to Unite events.</li> </ul>
<b>Make a Difference - Volunteer!</b>	<ul style="list-style-type: none"> <li>• 183 coaches and ski chaperones – 1,673 youth served.</li> <li>• 11 open pickleball/open soccer volunteers – 582 participants served.</li> <li>• 41 Park &amp; Recreation Summer Teen volunteers – 2109 youth served.</li> <li>• 44 parks adopted; 32 miles of trails and streets adopted.</li> <li>• 13 Chaplain Corps call outs to residents in crisis.</li> <li>• 36 seniors received one-on-one computer training from volunteers.</li> <li>• 19 miles of hearts painted every 1/10 mile on trails, totaling 47 miles to date.</li> <li>• 10,000 flowers planted in a morning.</li> <li>• 34 Millennium Garden wedding parties assisted.</li> <li>• 10,000 billing permit records electronically filed.</li> <li>• 50,000 Dog Poop Bags dispensed in 16 designated park locations.</li> <li>• 119 electrical items and 209 park and trail signs inventoried.</li> <li>• 11 volunteers marked storm drains.</li> <li>• 6 volunteers responded to 129 Santa Letters.</li> </ul>
<b>Why Volunteer?</b>	<ul style="list-style-type: none"> <li>• We enjoy being a part of Plymouth and all its great people and events.</li> <li>• I have a passion for helping and want to get more involved in the community.</li> <li>• I want to meet new people and grow as a person.</li> <li>• I am seeking opportunities to practice and improve my skills.</li> <li>• I really enjoy the city of Plymouth and all it offers.</li> </ul>