

Staff Survey on Engaging Volunteers

Do you currently supervise volunteers or have you thought about involving volunteers in your work? If so, we would like to hear about your experience working with volunteers, ideas you have for working with volunteers in the future, and reasons why you may not currently be utilizing volunteers. The survey will take around 10 minutes to complete. Your answers will remain anonymous.

1. Do you currently utilize volunteers in your program or area?
2. If yes, what was the need that prompted you to seek out the help of volunteers?
3. Please, select the option that best describes your experience with volunteers.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
I think volunteers play an important role in our organization.						
Volunteers offer valuable assistance and help meet our mission.						
Volunteers are prompt and dependable.						
Volunteers complete assignments and work cooperatively.						
Volunteers present a positive image as a representative of the organization.						
Volunteers are able to handle complex, skilled work.						

4. Other comments on your experience working with volunteers:
5. Please, check any of the following skills and abilities that a potential volunteer would need to be most helpful to you:

Area	Check if Useful
List skills and abilities that apply to your organization	
Other:	

6. Are there any specific projects or roles that a volunteer could help you with, now or in the future?

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7. Have any of the following challenges or concerns kept you from involving volunteers?

	Yes	No
Not having projects or work that needs help from volunteers.		
Not certain how to involve volunteers.		
Concern that the cost to train and supervise volunteers is higher than the return on the investment.		
Concern about volunteer dependability and follow-through.		
Concern that volunteers will not have the skills/ability to do the work.		
Concern about client or organization confidentiality.		
The types of volunteers we need are not available.		
Prefer to do the work myself.		
Lack of office space for volunteers.		
Other:		

8. Suggest the type of support you would need to have from the Volunteer Program to overcome some of these barriers and successfully engage volunteers.

9. Other comments or suggestions you would like to express about the involvement of volunteers in our organization:

10. Please include your name if you would like us to follow up with you about your survey responses.