# Call to Action: Promoting Job Equity for Volunteer Engagement Professionals

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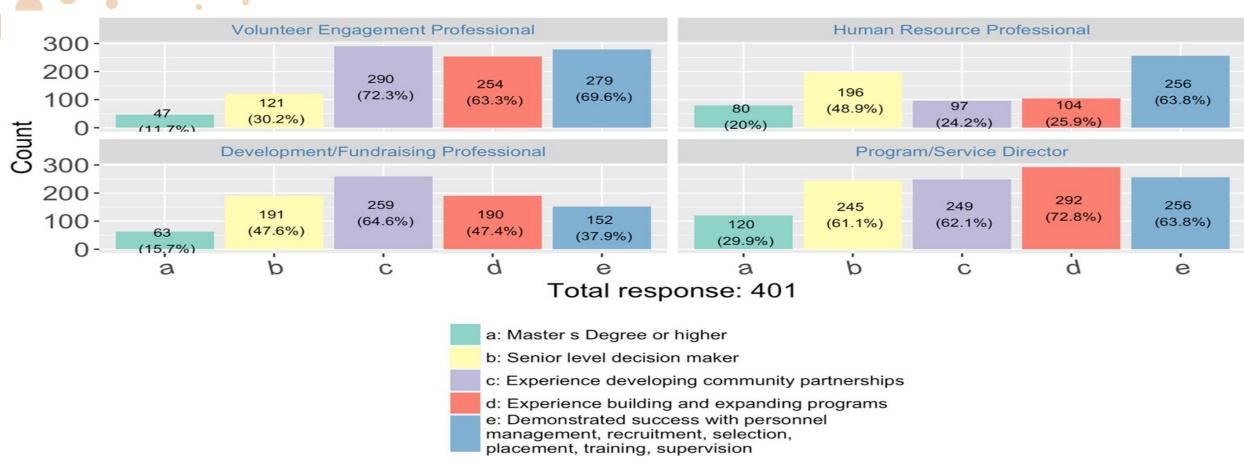


## Your Experience Validated

- Volunteer Engagement Professionals (VEPs) are often underpaid and undervalued and their work is often misunderstood.
- The study underscores that there truly are equity issues in how volunteer engagement professionals are received, paid, included and understood in the workplace.
- The research examines why there is a lack of true understanding about the essential nature of volunteers and those who lead them.

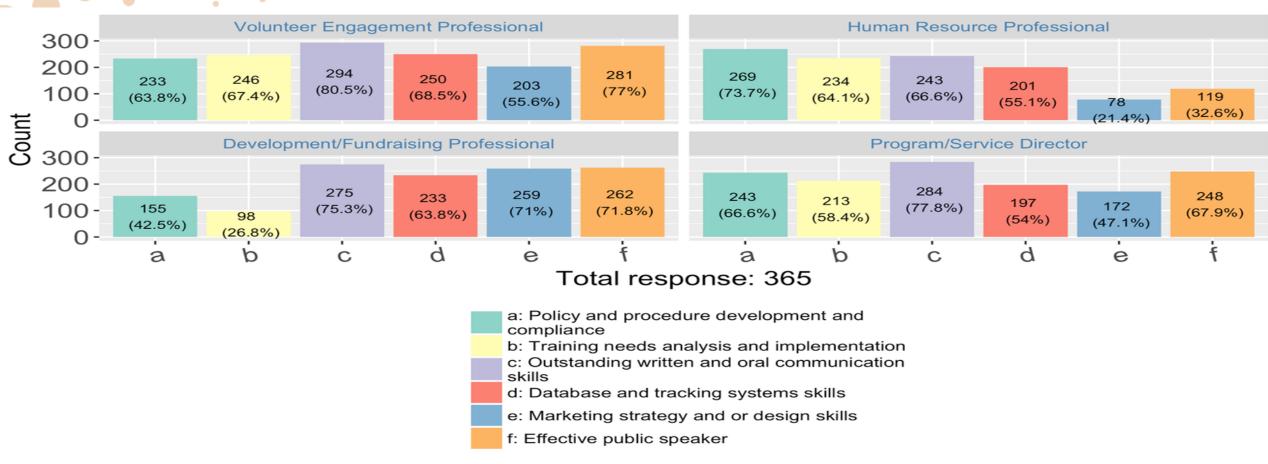


## Qualifications for 4 positions



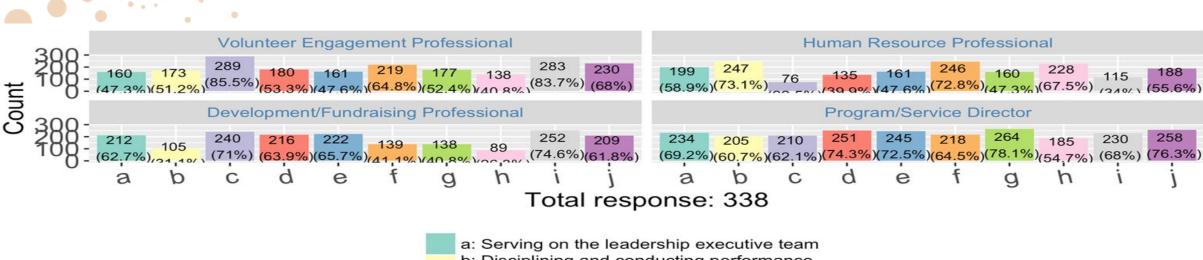


#### Skills Needed for the 4 Positions





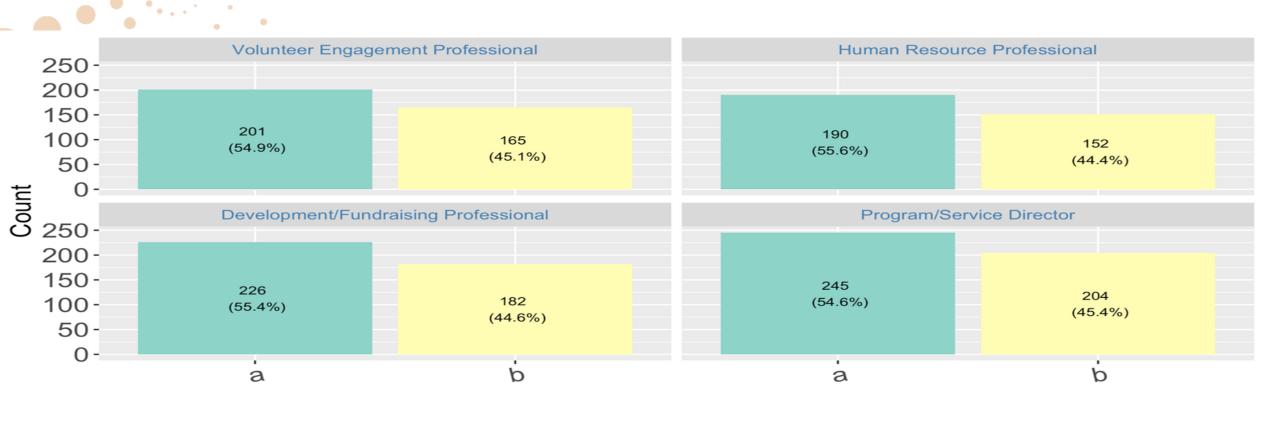
#### VERS NOT ON EXECUTIVE LEADERSHIP TEAM



a: Serving on the leadership executive team
b: Disciplining and conducting performance
reviews
c: Community outreach
d: Report on program progress and numbers to the
Board of Directors
e: Develop and maintain budget
f: Educate and provide resources to staff
g: Advise staff in the development of new
programs
h: Develop risk management plan
i: Establish relationships with external groups
and organizations
j: Communicate outcomes data to appropriate
staff for internal publications



#### VEPS LESS NEEDED IN STRATEGIC PLANNING





b: Included your written strategic plan



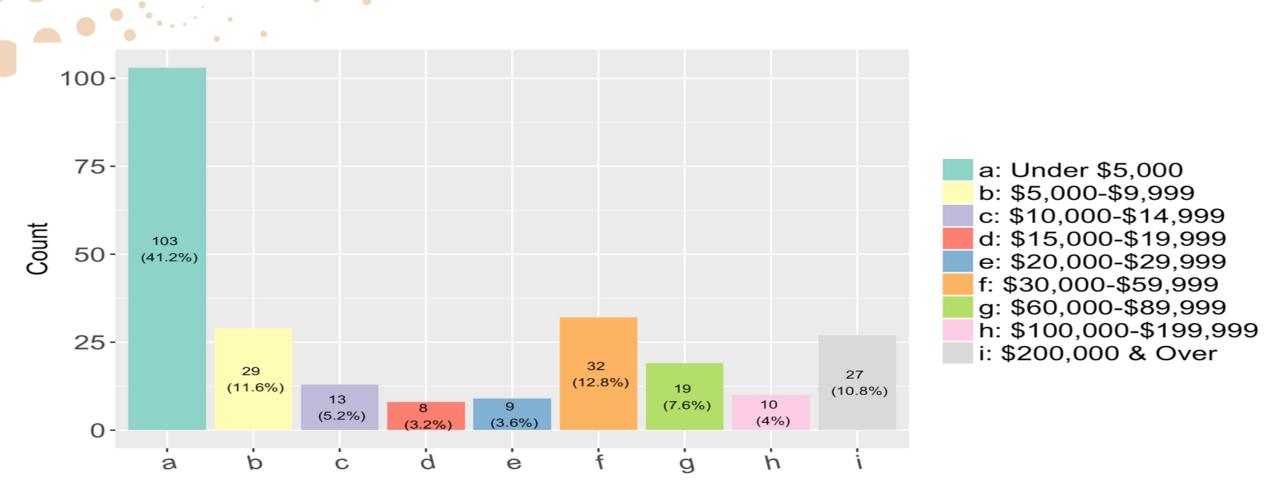
### VEP ELIMINATED FIRST



b: 2 c: 3 d: 4

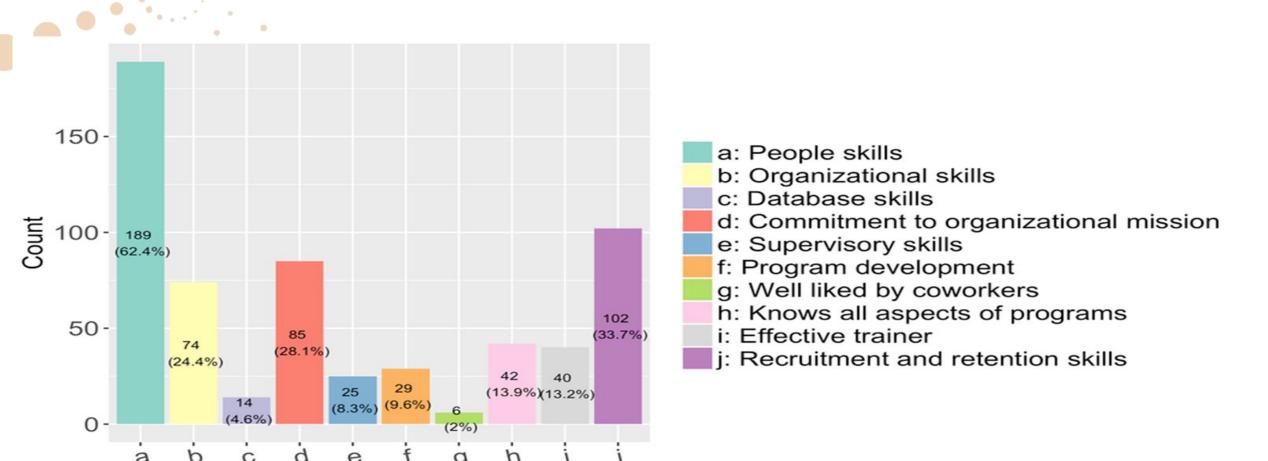


#### Under Allocation of Resources



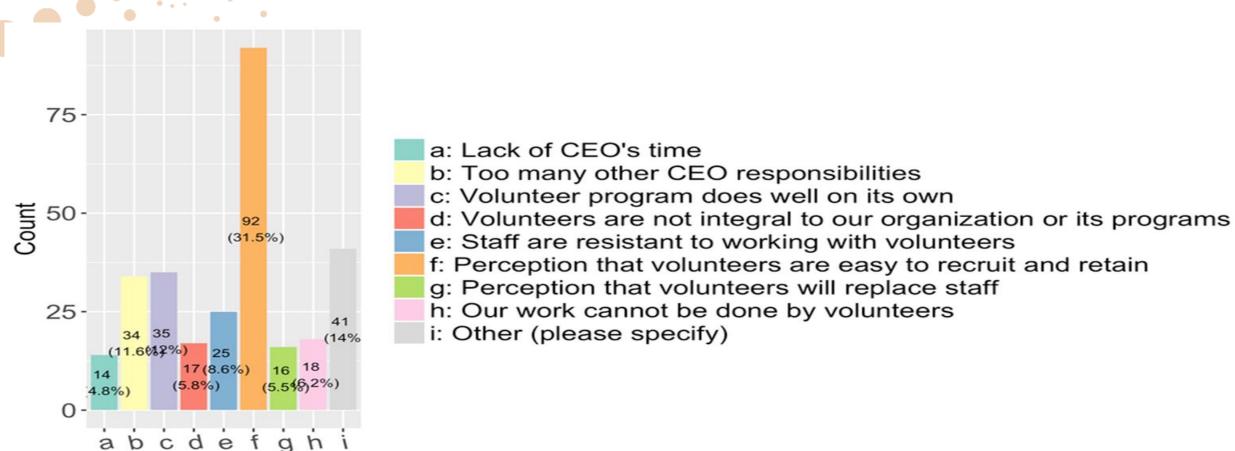


#### PEOPLE SKILLS MOST HIGHLY VALUED



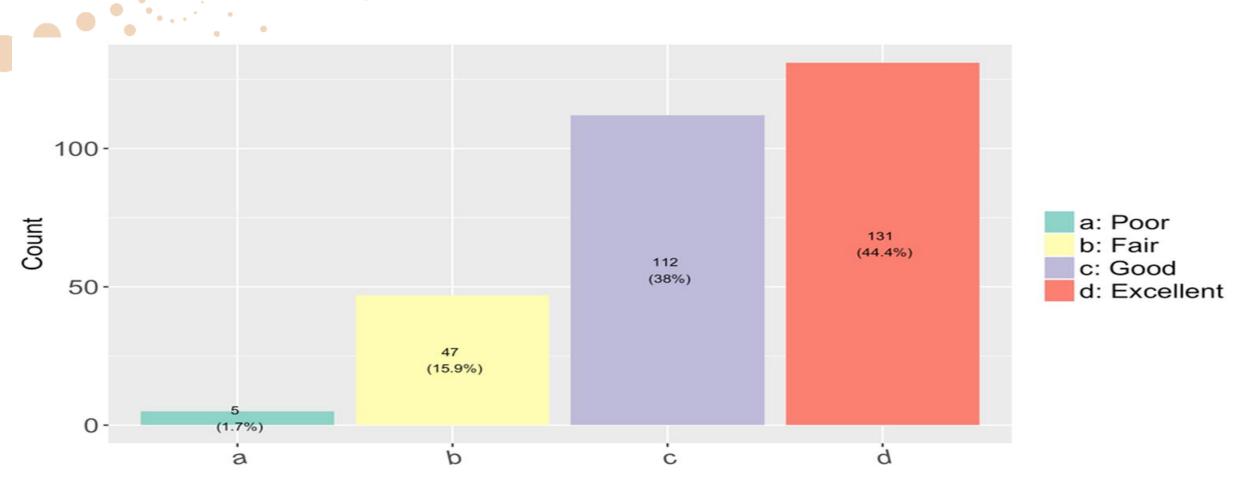


# Biggest challenge to supporting your organization's volunteer program



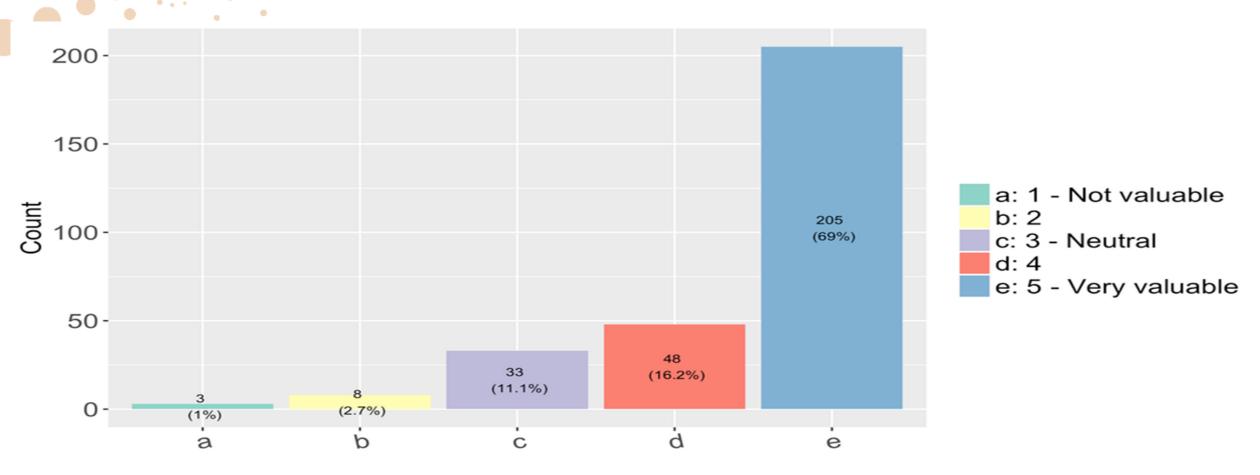


#### CEOs Think you are Doing and Excellent job!





# Volunteerism Very Valuable!









## What can VEPs do about it?





## How to start a Movement



<u>Video</u>



#### Transformational Leader?

- People will follow a leader who inspires them
  - A person with vision and passion can achieve great things
  - Energy and enthusiasm are the tonics that get things done



## · CHANGE?!

• Transformation speaks not to incremental changes, but significant ones. It is the new, not the tweaked or enhanced. It's less a matter of doing things differently than of being different.





#### Steps for Transformational Leadership

Developing Vision

- Starts with creating a vision
- Vision that is exciting and attract potential followers

Selling the Vision Constantly sell the vision and build a strong network of high potential

Road Map

- Transformation leaders have a clear vision
- Have a fair idea about the direction to move and want followers to move in the same direction
- · Ready to accept failures

Leading the

- Transformation leaders remain in the fore-front during the action
- Always visible and stand up to be counted
- Bolster and infect the followers with commitment and enthusiasm.

#### How Top Management can make change

- Make the position essential by articulating the connection between volunteers and development and the strategic role of volunteers with programs and outreach.
- Place the VEP on the executive team
- Position the VEP as a subject matter expert.
- Look at how the position is titled. Identify them proudly as a Volunteer Engagement Professional. Consider Chief Volunteerism Officer (CVO).
- Consider changes to how people talk about volunteerism. For example, using "time donors" rather than "volunteers" and eliminating the term "volunteer program" because volunteers are a critical resource like paid staff (there is no paid staff program).
- Involve volunteers at higher levels and throughout the organization.



## Partner Exercise

- What resonated for each of you in the findings of the MAVA Study?
- Salary equity? Inclusion on executive team? Job Title Change? Inclusion of volunteerism in strategic plan? Transition to full time volunteer engagement duties? More senior/strategy level job duties? Participation in Service Enterprise? Change of language (i.e. "team member" lounge instead of "staff" lounge)?
- >What next steps might you like to take?



## What Is Needed?

- Salary equity?
- Inclusion on executive team?
- Job Title Change?
- Inclusion of volunteerism in strategic plan?
- Transition to full time volunteer engagement duties?
- More senior/strategy level job duties?
- Participation in Service Enterprise?
- Change of language (i.e. "team member" lounge instead of "staff" lounge)?



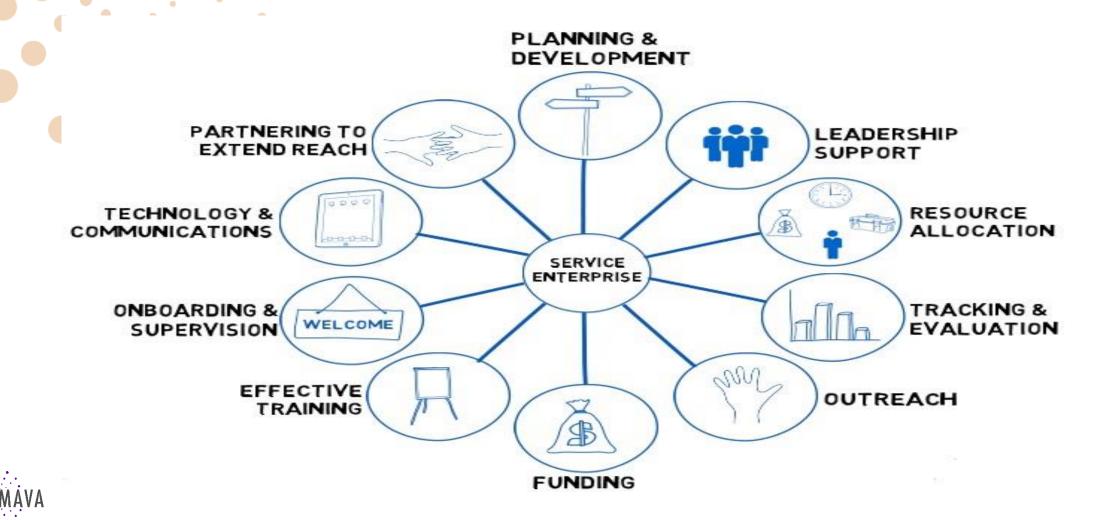
## Steps to Take

#### Within Your Organization

- Reshape your work image to be seen as a strategic and transformational leader.
- > Advocate to upgrade your position in the organization.
- > Discuss with the top decision-maker how the volunteer program voice can be best represented in organizational decision-making and on the executive leadership team.
- ➤ Work to create understanding at the organization that volunteer management is a professional field with a body of knowledge, academic coursework and credentials.
- > Create documents for staff about volunteer engagement and outcomes.
- > Provide training to other staff on volunteer engagement best practices.



## SERVICE ENTERPRISE



# Local Change

- On a local level, you might consider attending a professional networking group, joining a networking committee, start a working group on salary equity and sharing this report in your local community.
- •Get active in MAVA!

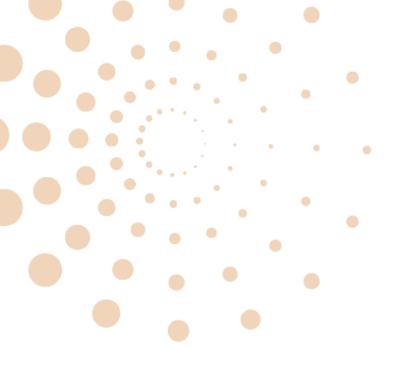




# Major Impact Work...

- At the state level you could work with MAVA to pass the volunteerism Bill;
- Join the MAVA Board;
- Promote Job Equity for VEPs by sharing the full report or the one page info graphic with Satewide organizations;
- Nationally, join the national conversation by joining AL!VE;
- Work on national public policy initiatives
- Help to plan a National Summit on volunteer engagement and;
- Share the MAVA report nationally.





https://www.you tube.com/watch ?v=XB7vyHprX 28







